

QUALITY POLICY

Toyota Boshoku Türkiye's quality policy is to supply best quality products to our customers in the light of "Corporate Philosophy" and "TB Way" through implementation of a Quality Management System in accordance with the requirements of ISO/TS 169649.

Corporate Philosophy;

- **Society:** *The Company will promote corporate growth while fulfilling the following responsibilities as a good corporate citizen:*
 - *Maintain ethical values, ensuring that our corporate activities are fair and transparent;*
 - *Supply safe products that do not harm the environment; Promote corporate activities that help protect the global environment;*
 - *Create a better society as a member of our local communities.*
- **Customers:** *The Company will develop innovative technologies and products to deliver quality that satisfies our customers.*
- **Shareholders:** *The Company will promote innovative management policies that ensure future corporate growth and the trust of our shareholders.*
- **Employees:** *The Company will build and maintain positive labour-management relations, respect the individuality of its employees and create safe and comfortable workplaces.*
- **Business partners:** *The Company will promote open and mutually beneficial relationships with its business partners in pursuit of long-term growth and prosperity.*

TB Way;

We contribute to society by developing leading-edge technologies and manufacturing high-quality products.

- *We meet challenges with courage and creativity, to realise our dreams.*
- *We carry out kaizen continuously, aiming to achieve higher goals.*
- *We practice genchi-genbutsu by going to the source to analyse problems and find their root causes.*
- *Once a decision is made, we move quickly to carry out the plan, with passion and a sense of mission.*
- *We seek to do our best, act professionally and take responsibility for our actions.*
- *We respect the values of other cultures and accept differences, with an open mind and a global perspective.*
- *As a good corporate citizen, we do what is right and contribute to society.*
- *We respect the individual and use teamwork to produce the best result.*

Top Management of Toyota Boshoku Türkiye decides to adopt below methods to achieve customer satisfaction:

- ▶ Comply with requirements and continually improve the effectiveness of the quality management system,
- ▶ Establish quality objectives and review at planned intervals,
- ▶ Ensure that the quality policy is communicated and understood within the organization,
- ▶ Review quality policy to ensure its continuing suitability.

Quality slogan : To offer our customers the best level of quality in the world !

**BAŞKAN
HALİM TURHAN**